



OCA Instituto de Certificación, S.L.U.
Certifies the business continuity management of:

GRUPO SEIDOR

See annex

according to the standard:

UNE-ISO 22301:2020

applicable to:

See anex

CERTIFICATE

Main certificate nº: 34/5215/22/12150

Initial certification date: 2022/12/28

Current cycle certification date: 2022/12/28

Expiry date: 2025/12/28

Initial audit date: 2022/11/21 and 22

Issue date: 2022/12/28



David Lao
CEO

Constituent entities of: **GRUPO SEIDOR**

SEIDOR, S.A.

ACTIVITY: Helpdesk and Support TI Service: Seidor Service and Attention Center, Microsoft Azure Managed Services and Corporate Cybersecurity Office and Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response.

C/ Pujades, 350 2ª plta. 08019 Barcelona

SAYTEL INFORMÁTICA, S.L.

ACTIVITY: Helpdesk and Support TI Service: (Seidor Customer Service) Corporate Cybersecurity Office (OCC) and Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response.

C/ Pujades, 350 2ª plta. 08019 Barcelona

SEIDOR SOLUTIONS, S.L.

ACTIVITY: Helpdesk and Support TI Service (Seidor Customer Service), Microsoft Azure Managed Services, Networking and Security Service Center (NSOC) and Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response (SEIDOR CSIRT).

C/ Pujades, 350 2ª plta. 08019 Barcelona

SEIDOR CONSULTING, S.L.

ACTIVITY: SAP Systems Managed Services.

C/ Pujades, 350 2ª plta. 08019 Barcelona

SBS SEIDOR, S.L.

ACTIVITY: AM helpdesk and support.

C/ Pujades, 350 2ª plta. 08019 Barcelona

IMPALA NETWORK SOLUTIONS, S.L.

ACTIVITY: Helpdesk and Support TI Service (Seidor Customer Service), Microsoft Azure Managed Services, Networking and Security Service Center (NSOC) and Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response (SEIDOR CSIRT).

C/ Pujades, 350 2ª plta. 08019 Barcelona

OPENTRENDS SOLUCIONS I SISTEMES, S.L.

ACTIVITY: AM helpdesk and support.

Carrer de Veneçuela, 105. 08019 Barcelona

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Annex to main certificate number: 34/5215/22/12150

Initial certification date: 2022/12/28

Current cycle certification date: 2022/12/28

Expiry date: 2025/12/28

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OCA Instituto de Certificación, S.L.U.

Activity reports

Helpdesk and Support TI Service: Seidor Service and Attention Center, Microsoft Azure Managed Services and Corporate Cybersecurity Office and Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response.

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Main certificate number: 34/5215/22/12150

Technical Annex nº: 34/5215/22/12150-1

Initial certification date: 2022/12/28

Current cycle certification date: 2022/12/28

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TECHNICAL ANNEX





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Activity reports

Helpdesk and Support TI Service: (Seidor Customer Service) Corporate Cybersecurity Office (OCC) and Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response.

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Main certificate number: 34/5215/22/12150

Technical Annex nº: 34/5215/22/12150-2

Initial certification date: 2022/12/28

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TECHNICAL ANNEX





OCA Instituto de Certificación, S.L.U.

Activity reports

Helpdesk and Support TI Service (Seidor Customer Service), Microsoft Azure Managed Services, Networking and Security Service Center (NSOC) and Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response (SEIDOR CSIRT).

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Main certificate number: 34/5215/22/12150

Technical Annex nº: 34/5215/22/12150-3

Initial certification date: 2022/12/28

Current cycle certification date: 2022/12/28

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TECHNICAL ANNEX





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Main certificate number: 34/5215/22/12150

Technical Annex nº: 34/5215/22/12150-4

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Main certificate number: 34/5215/22/12150

Technical Annex nº: 34/5215/22/12150-5

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TECHNICAL ANNEX





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Activity reports

Helpdesk and Support TI Service (Seidor Customer Service), Microsoft Azure Managed Services, Networking and Security Service Center (NSOC) and Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response (SEIDOR CSIRT).

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Main certificate number: 34/5215/22/12150

Technical Annex nº: 34/5215/22/12150-6

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Technical Annex nº: 34/5215/22/12150-1

Initial certification date: 2022/12/28

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