Get the best version of your hotel operations

Hub OS is the most automated and flexible operations system to maximize your hotel's performance, from the opening to operations and management. In addition to simplifying communication between departments and reducing response times, Hub OS also includes an offline app that enables non-interrupted operation in areas without access to the internet. Hub OS also adopts business intelligence by facilitating global data analytics and providing advanced KPIs for enforcing continuous improvement of hotel processes. Furthermore, it is fully integrated with the PMS ensuring your hotel guests experience a 5-star service.

Benefits of Hub OS

**1 single platform
8 solutions connected**

Fully integrated

Offline App operation

Hub OS Modules

Maintenance → Housekeeping → Guest Experience → Guest in Touch → Projects & Audits → Food & Beverage → Energy Management → Corporate Management

Maintenance
Management of preventive and corrective maintenance of the hotel

Housekeeping
Task allocation, attendant management, and productivity control

Guest Experience
Improve the guest experience and minimize repeated complaints

Projects & Audits
Audits, new openings, and renovations

Food & Beverage
Manage your restaurant bookings & breakfast control without excel or paper

Energy Management
Analysis of Energy KPIs for a proper efficient management and decision making
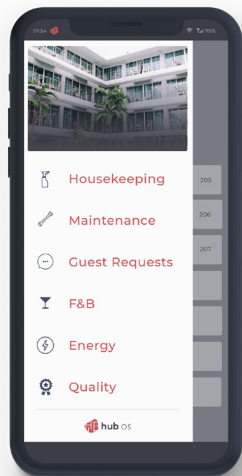
Guest in Touch
Contactless communication between the guest and the hotel

Corporate Management
Management of contracts, suppliers, orders, and capex at a corporative level

How Hub OS Modules Work

Why Hub OS?

- Housekeeping
- Maintenance
- Guest Requests
- F&B
- Energy
- Quality

hub os

Customer Success

"The system is very intuitive and user friendly. When the training of all the staff was finished, we start working with the tool in normal conditions and the few doubts that we may had were solved immediately by HUB team.

Without a doubt Hub OS tool is very powerful, both in daily operations and in analytics. The reports allow you to have a clear idea of the work load, workers needed and guests complaints anticipation. HUB team is always open for the system improvement proposals and adaptations to your business.

Hub OS is totally recommended, our experience is very good."

INTERCONTINENTAL
HOTELS & RESORTS

Hub OS helps 800+ leading hotels across 40+ countries around the world.

IHG®
HOTELS & RESORTS

GRUPO HOTUSA

ANANTARA
HOTELS · RESORTS · SPAS

CROWNE PLAZA®
HOTELS & RESORTS

nH
HOTEL GROUP

Room Mate
HOTELS

Why SEIDOR?

SEIDOR, a Platinum award-winning local SAP partner, is a technology consultancy firm that offers a comprehensive portfolio of solutions from SAP, including SAP S/4HANA, SAP Business ByDesign, SAP Business One, SAP SuccessFactors, and SAP Analytics. SEIDOR also provides services including consultancy, implementation, development, and maintenance of applications and infrastructure and outsourcing services. With revenue of $650M in the 2021 financial year and a global workforce of more than 6,500 highly qualified professionals, we have a combined history of successfully serving more than 8,500 customers in 40 countries, including the United States, Europe, Latin America, the Middle East, Africa, and Asia.

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