



OCA Instituto de Certificación, S.L.U. Certifies the management system of information security of

GRUPO SEIDOR

C/ Pujades, 350 2ª plta. 08019 Barcelona

according to the standard:

UNE-ISO/IEC 27001:2017

applicable to:

Technical Annex.

5.0.A. date 2019/06/30

Main certificate nº: 34/5700/16/1133

Initial certification date: 2016/12/29 Current cycle certification date: 2019/12/29 Expiry date: 2022/12/29 Renewal audit date: 2019/11/29, 28, 27 and 26 Issue date: 2022/03/29



This certificate replaces the certificate issuance date: 2021/11/02



David Lao CEO OCA INSTITUTO DE CERTIFICACIÓN S.L.U.

Any additional explanation related both the scope of this certificate and the applicability of the requirements of the rule can be achieved by contacting the company. Vía de las Dos Castillas, 7 · Ed. OCA Global · 28224 Pozuelo de Alarcón (Madrid)





Constituent entities of: GRUPO SEIDOR

SEIDOR, S.A.

ACTIVITY: Information systems supporting the Helpdesk and Support TI Service: Seidor Service and Attention Center, Microsoft Azure Managed Services and Corporate Cybersecurity Office and Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response. C/ Pujades, 350 2^a plta. 08019 Barcelona

SAYTEL INFORMÁTICA, S.L.

ACTIVITY: Information systems supporting the Helpdesk and Support TI Service: (Seidor Customer Service) Corporate Cybersecurity Office (OCC) and the Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response.

C/ Pujades, 350 2ª plta. 08019 Barcelona

SEIDOR SOLUTIONS, S.L.

ACTIVITY: Information systems supporting the Helpdesk and Support TI Service: (Seidor Customer Service), the Microsoft Azure Managed Services, the Networking Service Center and the Corporate Cybersecurity Office (OCC) and the Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response. C/ Pujades, 350 2^a plta. 08019 Barcelona

SEIDOR CONSULTING, S.L.

ACTIVITY: Information systems supporting the SAP Systems Managed Services. C/ Pujades, 350 2^a plta. 08019 Barcelona

SBS SEIDOR, S.L.

ACTIVITY: Information systems supporting the AM helpdesk and support. C/ Pujades, 350 2^a plta. 08019 Barcelona

IMPALA NETWORK SOLUTIONS, S.L.

ACTIVITY: Information systems supporting the Helpdesk and Support TI Service: (Seidor Customer Service), the Networking Service Center (NOC) and the Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response (SEIDOR CSIRT).

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Annex to main certificate number: 34/5700/16/1133

Initial certification date: 2016/12/29 Current cycle certification date: 2019/12/29 Expiry date: 2022/12/29 Renewal audit date: 2019/11/29, 28, 27 and 26 Issue date: 2022/03/29





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Activity reports

Information systems supporting the Helpdesk and Support TI Service: Seidor Service and Attention Center, Microsoft Azure Managed Services and Corporate Cybersecurity Office and Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response

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SEIDOR, S.A.

C/ Pujades, 350 2ª plta. 08019 Barcelona

S.O.A. date 2019/06/30

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Main certificate number: 34/5700/16/1133 Technical Annex nº: 34/5700/16/1133-1

Initial certification date: 2016/12/29 Current cycle certification date: 2019/12/29 Expiry date: 2022/12/29 Renewal audit date: 2019/11/29, 28, 27 and 26 Issue date: 2022/03/29





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Activity reports

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Main certificate number: 34/5700/16/1133 Technical Annex nº: 34/5700/16/1133-2

Initial certification date: 2016/12/29 Current cycle certification date: 2019/12/29 Expiry date: 2022/12/29 Renewal audit date: 2019/11/29, 28, 27 and 26 Issue date: 2022/03/29





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Activity reports

Information systems supporting the Helpdesk and Support TI Service: (Seidor Customer Service), the Microsoft Azure Managed Services, the Networking Service Center and the Corporate Cybersecurity Office (OCC) and the Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response.

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Main certificate number: 34/5700/16/1133 Technical Annex nº: 34/5700/16/1133-3

Initial certification date: 2016/12/29 Current cycle certification date: 2019/12/29 Expiry date: 2022/12/29 Renewal audit date: 2019/11/29, 28, 27 and 26 Issue date: 2022/03/29





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Information systems supporting the SAP Systems Managed Services.

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Main certificate number: 34/5700/16/1133 Technical Annex nº: 34/5700/16/1133-4

Initial certification date: 2016/12/29 Current cycle certification date: 2019/12/29 Expiry date: 2022/12/29 Renewal audit date: 2019/11/29, 28, 27 and 26 Issue date: 2022/03/29





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Activity reports

Information systems supporting the AM helpdesk and support.

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Main certificate number: 34/5700/16/1133 Technical Annex nº: 34/5700/16/1133-5

Initial certification date: 2016/12/29 Current cycle certification date: 2019/12/29 Expiry date: 2022/12/29 Renewal audit date: 2019/11/29, 28, 27 and 26 Issue date: 2022/03/29





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Activity reports

Information systems supporting the Helpdesk and Support TI Service: (Seidor Customer Service), the Networking Service Center (NOC) and the Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response (SEIDOR CSIRT).

made by

IMPALA NETWORK SOLUTIONS, S.L.

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S.O.A. date 2019/06/30

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Main certificate number: 34/5700/16/1133 Technical Annex nº: 34/5700/16/1133-6

Initial certification date: 2016/12/29 Current cycle certification date: 2019/12/29 Expiry date: 2022/12/29 Renewal audit date: 2019/11/29, 28, 27 and 26 Issue date: 2022/03/29





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